



Type

Factory and fabrication cut-off

S/Section

CLIO II

XB0 X

manufactured before 30/04/01

33

fitted with 204 mm diameter rear drum brakes

33 REAR DRUM BRAKES (204 MM DIAMETER) STICKING

- Engine: **xxx**
- Gearbox: **xxx**

Basic manual:
Workshop Repair Manual 337

CUSTOMER COMPLAINT

- Rear wheels locking after driving in the rain and stopping with the handbrake.

POSSIBLE CAUSE

- Corrosion causing the brake shoes to stick on the drum.

CLAIM COMPLETION AND CODING

Destination of removed parts:

- As per Warranty Policy and Procedures Manual.

Without Warranty Policy and Service Contract

NITG Code: **L144**

With Warranty Policy and Service Contract

Catalogue function: **056**

TRW rear brakes

Cause reference: **77 01 206 971**
Supplier code: **376**

BOSCH rear brakes

Cause reference: **77 01 207 179**
Supplier code: **L78**

Customer complaint code: **7H**

Operation codes: **3094 + 0129**

Time allowed: **1.5 h + 0.5 h**

AFTER-SALES SOLUTION

Operation to be carried out:

- Replace rear brakes.

Vehicles concerned:

- See vehicle types and fabrication cut-off details on title page.

When to take action:

- Upon receipt of a customer complaint.

Parts required:

1) Vehicle fitted with TRW rear brakes

- 1 set of pre-fitted brakes

Part no.: 77 01 206 971

2) Vehicle fitted with BOSCH rear brakes

- 1 set of pre-fitted brakes

Part no.: 77 01 207 179

Tooling required:

- Conventional.

Description of the operation:

- Replacement of rear brakes set according to the Workshop Repair Manual.

"The repair methods given by the manufacturer in this document are based on the technical specifications current when it was prepared.

The methods may be modified as a result of changes introduced by the manufacturer in the production of the various component units and accessories from which his vehicles are constructed."

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