



Type

Factory and fabrication cut-off

S/Section

CLIO II

CB0

M

K 000001

to

K 003391

19

19 ECHOING UNDER BODY AT FRONT LEFT-HAND SIDE OF VEHICLE.

Other sub-section concerned:

09

- Engine: F4R
- Gearbox: JC5

Basic manual:  
Workshop Repair Manual 337

**CUSTOMER COMPLAINT**

- Echoing under body at front left-hand of vehicle when driving.

**POSSIBLE CAUSE**

- Gearbox elastic support mountings.

**CLAIM COMPLETION AND CODING**

**Destination of removed parts:**

- As per Warranty Policy and Procedures Manual.

*Without Warranty Policy  
and Service Contract*

**NITG code:** F220

*With Warranty Policy  
and Service Contract*

**Catalogue function:** 046  
**Cause reference:** 77 03 034 124

**Supplier code:** 050

**Customer complaint  
code:** 2D

**Operation code:** 2999

**Time allowed:** 0.5 h

**Title:**  
Replacing nuts and washers.

### AFTER-SALES SOLUTION

#### Operation to be carried out:

- Replace the two nuts and washers on the gearbox elastic support mounting.

#### Vehicles concerned:

- See vehicle types and fabrication cut-off details on title page.

#### When to take action:

- Upon receipt of a customer complaint.

#### Parts required:

- 2 nuts **Part no.: 77 03 034 124**
- 2 washers **Part no.: 77 03 053 537**

#### Tooling required:

- Conventional.

#### Description of the operation:

- Disconnect the battery.
- Replace the two nuts and the two washers.
- Tighten the nuts to a torque of 21 Nm.
- Refit the battery.
- Reinitialize the components which were deprogrammed when the battery was disconnected before returning the vehicle to the customer.

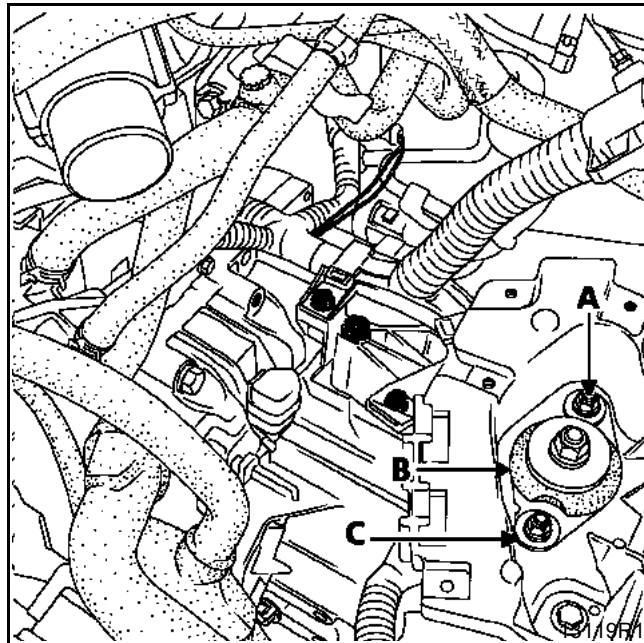


Fig. 1

- A Nut
- B Elastic support
- C Washer