



Factory and fabrication cut-off S/Section

KANGOO CLIO II

List below

36

equipped with a power-assisted steering pump assembly

Cancels and replaces Technical Note No. 4044A

Modifications: Extension of vehicles concerned

36 KNOCKING FROM THE POWER-ASSISTED STEERING WHEN TURNING ON POOR ROAD SURFACES

Other sub-section concerned:

09

- Engines: F8Q and F9Q
- Gearbox: XXX

Basic manuals:
– Workshop Repair Manuals 325 and 337

LIST OF VEHICLES CONCERNED

VEHICLE	TYPE	From	To	VEHICLE	TYPE	From	To
KANGOO	FC0 E	U 090856	U 147579	CLIO II	BB0 E	W 056132	W 071125
	FC0 U	U 000001	U 002228			Y 012599	Y 013434
	KC0 E	U 087367	U 115092		BB0 J	F 004939	F 024253
	KC0 U	U 000001	U 014986			W 003718	W 021870
						Y 000001	Y 003229
					BB0 U	F 000001	F 008659
						W 000001	W 013792
						Y 000001	Y 001984
					CB0 E	W 021259	W 026174
						Y 003961	Y 004702
					CB0 J	F 000880	F 004651
						W 000892	W 005567
						Y 000001	Y 000865
					CB0 U	F 000001	F 002926
						W 000001	W 007175
						Y 000001	Y 000846
					SB0 E	F 002356	F 006867
						W 029059	W 041812

"The repair methods given by the manufacturer in this document are based on the technical specifications current when it was prepared.

The methods may be modified as a result of changes introduced by the manufacturer in the production of the various component units and accessories from which his vehicles are constructed.

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CUSTOMER COMPLAINT

- Knocking from the power-assisted steering when turning when driving on poor road surfaces.

POSSIBLE CAUSE

- Increase in noise from the power assisted steering low pressure pipe.

NOTE: This cause can be confirmed by disconnecting fuse 80A of the pump assembly supply.

CLAIM COMPLETION AND CODING

Destination of removed parts:

- As per Warranty Policy and Procedures Manual.

NITG Code:	L21A
Supplier Code:	164
Customer Complaint Code:	2D
Operation Code:	1473
Time allowed:	1.0 hour

AFTER-SALES SOLUTION

Operation to be carried out:

- Replacement of the power assisted steering low pressure pipe.

Vehicles concerned:

- See vehicle types and fabrication cut-offs shown on title page.

When to take action:

- Upon receipt of a customer complaint.

Parts required:

- 1 low pressure pipe **Part No.: 82 00 078 883**
- 1 can of power-assisted steering fluid
Part No.: 77 01 402 037

Tooling required:

- Conventional.

Description of the operation:

- Replacement of the power-assisted steering low pressure pipe.

NOTE: If the problem reoccurs, it will be necessary to replace the power-assisted steering rack.