



Type

Factory and fabrication cut-off

S/Section

CLIO II

CB0 M

K 00001 to K 003391

19

19 ECHOING UNDER BODY AT FRONT LEFT-HAND SIDE OF VEHICLE.

Other sub-section concerned:

09

- Engine: **F4R**
- Gearbox: **JC5**

Basic manual:
Workshop Repair Manual 337

CUSTOMER COMPLAINT

- Echoing under body at front left-hand of vehicle when driving.

POSSIBLE CAUSE

- Gearbox elastic support mountings.

CLAIM COMPLETION AND CODING

Destination of removed parts:

- As per Warranty Policy and Procedures Manual.

*Without Warranty Policy
and Service Contract*

NITG code: F220

*With Warranty Policy
and Service Contract*

Catalogue function: 046
Cause reference: 77 03 034 124

Supplier code: 050

**Customer complaint
code: 2D**

Operation code: 2999

Time allowed: 0.5 h

Title:
Replacing nuts and washers.

"The repair methods given by the manufacturer in this document are based on the technical specifications current when it was prepared.

The methods may be modified as a result of changes introduced by the manufacturer in the production of the various component units and accessories from which his vehicles are constructed."

All copyrights reserved by Renault.

Copying or translating, in part or in full, of this document or use of the service part reference numbering system is forbidden without the prior written authority of Renault.

AFTER-SALES SOLUTION

Operation to be carried out:

- Replace the two nuts and washers on the gearbox elastic support mounting.

Vehicles concerned:

- See vehicle types and fabrication cut-off details on title page.

When to take action:

- Upon receipt of a customer complaint.

Parts required:

- 2 nuts **Part no.: 77 03 034 124**
- 2 washers **Part no.: 77 03 053 537**

Tooling required:

- Conventional.

Description of the operation:

- Disconnect the battery.
- Replace the two nuts and the two washers.
- Tighten the nuts to a torque of 21 Nm.
- Refit the battery.
- Reinitialize the components which were deprogrammed when the battery was disconnected before returning the vehicle to the customer.

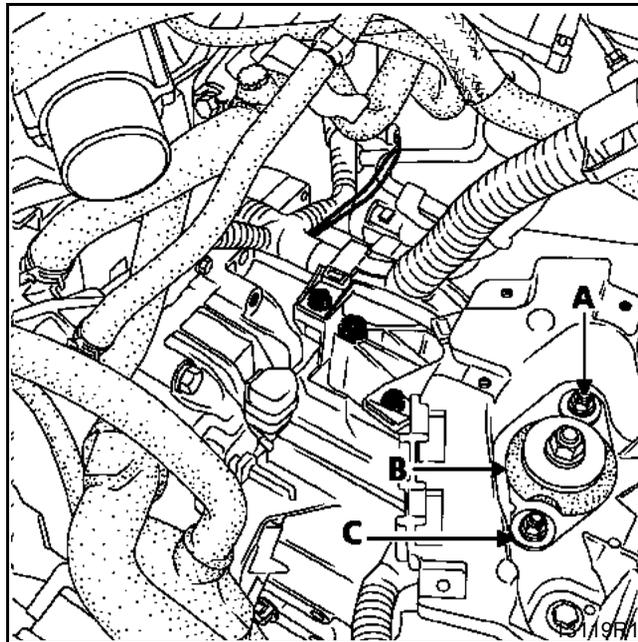


Fig. 1

- A Nut
- B Elastic support
- C Washer